<table>
<thead>
<tr>
<th>Content Area</th>
<th>Sample Items</th>
</tr>
</thead>
</table>
| **Background characteristics** | - *How long have you been a patient navigator?*  
- *Please describe your past work and educational background.*  
- *What kind of training did you need to get up to speed when you first started this position?* |
| **Tasks**                    | - *What are your set roles and responsibilities?*  
- *How are they different than others on the team?*  
- *How do you work in conjunction with case managers?*  
- *How do you document your work with others?* |
| **Successes and challenges** | - *What are the successes you have encountered in your job as a patient navigator?*  
- *What are the challenges?*  
- *Can you describe any creative or innovative solutions you have used to deal with the challenges?* |