
**Supplemental Digital Figure 1** Example of a hospital discharge process map used during the hospital self-assessment in Project BOOST (Better Outcomes by Optimizing Safe Transitions). PCP indicates primary care physician; LTAC, long term acute care; SNF, skilled nursing facility; and med red, medication reconciliation.
Hospital Discharge Process

Start

Physician creates plan of care

Nursing reviews plan of care

Patient treatment

Patient education

Nursing/case mgmt. rounding

Plan of care communication with PCP/consults

Discharge location?

Home

Determine home care needed

Discharge orders

Follow-up plan

Discharge med rec

Discharge teaching

Transport “home”

End

Consults to sign off

Follow-up appt. date not specific

Accurate med rec

Family not available

Incomplete or unclear pain

Needs assessment for readmission risk

Needs assessment of prior living situation

Discharge education effective?

MD/consult communication

LTAC or SNF (acute vs. subacute) separate process

Other