Accessibility: Designed for All Learners

Wolters Kluwer Health Education is dedicated to continuous improvement in accommodating the needs of all users. To guide our efforts, Wolters Kluwer Health Education is committed to following the W3C (World Wide Web Consortium) Web Content Accessibility Guidelines 2.1 (WCAG 2.1 Level AA standards), as our standard for creating digital content. To ensure continual improvement we:

- Train employees and providers on accessibility guidelines and WCAG 2.1 Level AA standards to foster a culture of inclusivity.
- Integrate accessibility and usability standards into our content creation, product development, and quality assurance processes to ensure implementation and compliance with standards.
- Engage with accessibility advocacy organizations, forums, and user groups to solicit feedback and validate that the software and content we produce is compliant and usable for all learners.
- Solicit feedback from our customers with disabilities or their advocates to inform our practice and ensure customer friendly implementation.

Experiencing Inaccessible Content on thePoint? Please let us know.

Wolters Kluwer strives to ensure that people with disabilities can successfully access the online digital products and services available through thePoint portal. If you experience a barrier that affects your ability to access websites, videos, on-line forms, or other features on thePoint, please submit a Helpdesk Ticket. We will strive to address any identified issues or provide alternative content as soon as possible.

Alternate Format Text

If you are a faculty/staff member of a school and need to request electronic files for a student with a documented disability, please fill out the online form through the link: https://form.jotformpro.com/permissions_books/wolters-kluwer-disability_form.

If you have any questions, please send an email to permissions@lww.com with the subject line as "Alternate Format"

VPATs and Accessibility Standards Documentation Available for Download

Below are links to VPATs available for thePoint portal and products accessed through thePoint.

CoursePoint and CoursePoint+ Enhanced

vSim for Nursing

thePoint

thePoint VPAT covers the following products delivered through thePoint portal:

- Textbook Digital Resource Sites
- CoursePoint for Nursing Concepts v1.0

[Lippincott DocuCare](#)

[Lippincott Clinical Experiences](#)

[PrepU and PassPoint](#)

eBooks–VitalSource Bookshelf and VitalSource eBooks VPATs
Wolters Kluwer has partnered with Vitalsource, an industry leader in accessibility support, to deliver our ebooks. For details on VitalSource's accessibility policy and to download their Section 508 VPATs please visit the VitalSource website.

[Lippincott Advisor](#)

Downloadable Files
Since 2018, downloadable resource files for use in applications such as Word, Excel, PowerPoint, and Adobe Acrobat are created and tested using the applications' accessibility checker functionality in conformance with the respective publishers' accessibility guidelines.

Microsoft Guidelines for Accessibility Compliance

Adobe Guidelines for Accessibility Compliance