



# Wolters Kluwer Accessibility Conformance Report

## Revised Section 508 Edition

VPAT® Version 2.3 – December 2018

**Name of Product/Version:** thePoint®

**Product Description:**

thePoint® is the portal to access thousands of Wolters Kluwer products and services for Nursing Education, Health professions, and Medical Education. Through thePoint, customers can find products, purchase access, register and create personal accounts, and access the individual products and services to which they have subscribed.

1. thePoint Resource Sites: Includes access for Faculty and Students to basic digital supplements that accompany their textbooks.
2. Lippincott™ CoursePoint and Lippincott™ CoursePoint+: Provides access to premium digital content and services for students and instructors. Lippincott CoursePoint is a rich, digital learning environment in which you can integrate content from top Wolters Kluwer textbooks with tools, such as video cases, interactive modules, adaptive quizzing and journal articles.
3. Lippincott™ CoursePoint for Nursing Concepts: Includes all of the features of CoursePoint in a customizable library of digital resources organized by concepts for the entire nursing curriculum.





**Date:** April, 2019

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**Notes:** Product families tested include: thePoint Resource Sites, Lippincott™ CoursePoint, Lippincott™ CoursePoint+, and Lippincott™ CoursePoint for Nursing Concepts. thePoint® audit did not include integrated products that are accessed through thePoint, like PrepU, Docucare, or vSims, or 3rd party products, like ebooks from Vital Source. When “thePoint” is referred to throughout this conformance report, it describes the product families tested only.

An additional term, “Applicable – Not Tested” has been used to denote sections wherein success criteria are applicable to the product but were not within the scope of testing. This term is used exclusively within Section 508 Chapter 6, “Support Documentation and Services”.

**Evaluation Methods Used:**

**Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

<b>Standard/Guideline</b>	<b>Included in Report</b>
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards</a> as published by the U.S. Access Board in the Federal Register on January 18, 2017	(Yes)





[Corrections to the ICT Final Rule](#) as published by the US Access Board in the Federal Register on January 22, 2018

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

### Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A) Also applies to:	Web: Partially Supports	Web: Text equivalents are provided for many non-text elements within thePoint. However, a





Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		rating of Partially Supports has been given for the following reasons: <ul style="list-style-type: none"> <li>Some of the content has <code>aria-hidden="true"</code> and is, therefore, unavailable to screen reader users.</li> <li>Some custom controls lack proper textual role, name and state information.</li> <li>Some non-user facing content which is intended to be hidden is not hidden properly.</li> <li>Some icons or CSS background images lack text equivalents.</li> </ul>
<u><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Web: The product does not contain prerecorded audio-only and prerecorded video-only media.
<u><a href="#">1.2.2 Captions (Prerecorded)</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Web: No content requiring captions is present on thePoint.
<u><a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Web: No content requiring an audio description or media alternative is present on thePoint.





Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Web: Relationships among content in thePoint are represented semantically in most cases. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• Fieldsets are not implemented correctly for some form groups.</li> <li>• In some cases, headings are used incorrectly or unnecessarily.</li> <li>• Some dialogs do not use proper structure.</li> </ul>
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: Instructions that rely solely on sensory characteristics are not present on thePoint.
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Web: Color is not used as the sole means of conveying information, indicating an action, prompting a response, or distinguishing a visual element within the majority of thePoint screens. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>• In some cases, the current step in a process is indicated only through color.</li> </ul>





Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.2 Audio Control</u></b> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: No audio content that plays automatically is present on thePoint.
<p><b><u>2.1.1 Keyboard</u></b> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Web: Many interactive elements within thePoint can be accessed and invoked with the keyboard. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>• Some essential controls, such as tooltips, dropdown menus, and sorting functionality, are not accessible via the keyboard.</li> </ul>
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: No keyboard traps are present in thePoint.
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: thePoint does not have content that is time limited.
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A) Also applies to: • Revised Section 508</p>	Web: Supports	Web: Automatically moving carousels can be stopped and the non-user facing carousel contents are well hidden. The controls to





Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		navigate and pause the carousels slides are placed before the slides.
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Web: There is no flashing content on thePoint.
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports	Web: thePoint provides users the ability to skip header content via an on-screen link.
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Web: Most pages on thePoint have meaningful titles. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>In rare cases, pages contain more than one &lt;title&gt; element.</li> </ul>
<p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Web: Page design and content is set up in such a way that focus order is intuitive for most page content and actionable elements. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>In some cases, the visual order of content does not match the reading order.</li> </ul>





Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>In some cases, the movement of keyboard focus within tab stops is not logical.</li> </ul>
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Web: Most link text on thePoint is descriptive and easy to understand in context. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>Some links are not meaningful within context.</li> </ul>
<p><b><u>3.1.1 Language of Page</u></b> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Web: thePoint identifies its natural language on most pages. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>In rare cases, the natural language of a page is not identified via the lang attribute.</li> </ul>
<p><b><u>3.2.1 On Focus</u></b> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Web: No component in thePoint activates or changes content when a user places focus on that component.
<p><b><u>3.2.2 On Input</u></b> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Web: Most controls on thePoint do not change page context on input. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>Some controls trigger a change in page content on input without warning.</li> </ul>







Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.3.1 Error Identification</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.
<p><b><u>3.3.2 Labels or Instructions</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	Web: Labels or instructions are provided for most form fields on thePoint. However, a rating of Partially Supports has been given for the following reasons: <ul style="list-style-type: none"> <li>• Some form fields have instructive text that comes after the form fields in the reading and visual order. The text may be missed by assistive technology users.</li> <li>• Some form fields rely on placeholders to explain expected input.</li> </ul>
<p><b><u>4.1.1 Parsing</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: Pages in thePoint do not have parsing issues.
<p><b><u>4.1.2 Name, Role, Value</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	Web: Most elements within thePoint contain appropriate names, roles, and values. However, a rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> <li>• Some custom controls do not provide necessary <code>role</code>, <code>state</code>, or <code>name</code> information to assistive technology. In some cases, the lack of this information</li> </ul>





Criteria	Conformance Level	Remarks and Explanations
		is severe enough that assistive technology users are completely unable to use the controls.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: No content requiring live captions is present on thePoint.
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: No content requiring audio description is present on thePoint.
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: All content on thePoint meets the WCAG 4.5:1 contrast ratio for text that is smaller than 18px and the 3.5:1 contrast ratio for text 18px or larger.
<p><b><u>1.4.4 Resize text</u></b> (Level AA)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Web: Supports	Web: Text resizing is not restricted or disabled on thePoint. Text can be resized up to 200% without loss of content.





Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b><u>1.4.5 Images of Text</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Web: In most cases throughout thePoint, text is used instead of images of text except where essential. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>In some cases where images of text are present, alternative text does not fully or appropriately describe these images.</li> </ul>
<p><b><u>2.4.5 Multiple Ways</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports	Web: More than one way is available to locate web pages within thePoint, except where the web pages are the results of, or steps in, a process.
<p><b><u>2.4.6 Headings and Labels</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Web: Headings and labels accurately describe content on thePoint.
<p><b><u>2.4.7 Focus Visible</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	Web: Most actionable elements on thePoint display a highly visible outline when focused with the keyboard. However, a rating of Partially Supports has been given for the following reason:





Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>In some cases, buttons do not display a visible indication of focus.</li> </ul>
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Web: thePoint does not use inline language changes.
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports	Web: Navigation is consistent throughout thePoint.
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Partially Supports	<p>Web: Most controls and interfaces on thePoint are consistent with each other. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>Error messages are handled differently on different forms throughout thePoint.</li> </ul>
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Web: Error messages on thePoint provide suggestions for fixing the errors where appropriate.





Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: thePoint provides a method for reviewing and confirming information before finalizing the submission of financial transactions.

### **Revised Section 508 Report**

Notes:

#### Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>Many sections of thePoint are operable by users without vision and provide functional support with text-to-speech technology. In many cases, non-textual elements have text alternatives, visual relationships are conveyed programmatically, and controls can be activated with the keyboard. However, in many other cases, access to users without vision is prohibited by the inaccessibility of controls and content.</p> <p>A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>• As described in <b>1.1.1 Non-text Content</b>, some essential content is hidden from screen reader</li> </ul>





Criteria	Conformance Level	Remarks and Explanations
		<p>users, and some images are without descriptive textual alternatives.</p> <ul style="list-style-type: none"> <li>As described in <b>1.3.1 Info and Relationships</b>, textual equivalents of visual information and relationships are missing on some controls.</li> <li>As described in <b>1.4.1 Use of Color</b>, in some cases the current step in the process is indicated only through color.</li> <li>As described in <b>1.4.5 Images of Text</b> there is an image which contains information that is not present in adjacent text.</li> <li>As described in <b>2.1.1 Keyboard</b>, controls and interactive content are not all navigable solely using the keyboard.</li> <li>As described in <b>2.4.2 Page Titled</b> certain pages contain more than one <code>&lt;title&gt;</code> element.</li> <li>As described in <b>2.4.3 Focus Order</b>, keyboard focus is not always appropriately managed.</li> <li>As described in <b>2.4.4 Link Purpose (In Context)</b>, some link texts are not meaningful within context.</li> <li>As described in <b>3.1.1 Language of Page</b>, some pages do not identify language via the <code>lang</code> attribute.</li> <li>As described in <b>3.2.2 On Input</b>, some form fields unexpectedly change page content on input.</li> <li>As described in <b>3.3.2 Labels or Instructions</b>, some form fields and controls lack explicitly associated labels or accessible names.</li> <li>As described in <b>4.1.2 Name, Role, Value</b> some elements are not exposed correctly to screen</li> </ul>





Criteria	Conformance Level	Remarks and Explanations
		<p>readers due to improper implementation of ARIA roles and attributes. <b>1.2.1 Audio-only and Video-only (Prerecorded)</b> <b>1.4.2 Audio Control</b> <b>1.2.5 Audio Description (Prerecorded)</b> <b>2.4.1 Bypass Blocks</b> <b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> <b>1.2.4 Captions (Live)</b> <b>3.2.4 Consistent Identification</b> <b>1.4.3 Contrast (Minimum)</b> <b>3.2.3 Consistent Navigation</b> <b>3.3.1 Error Identification</b> <b>3.3.4 Error Prevention (Legal, Financial, Data)</b> <b>1.3.2 Meaningful Sequence</b> <b>2.4.4 Link Purpose (In Context)</b> <b>3.2.1 On Focus</b> <b>3.2.2 On Input</b> <b>2.4.4 Link Purpose (In Context)</b> <b>Error! Reference source not found.</b></p>
302.2 With Limited Vision	Partially Supports	<p>thePoint is operable by users with limited vision and provides functional support with screen magnification assistive technology. Text can be resized to 200% and sufficient contrast is provided. In most cases, a highly visible programmatic focus indication is present when tabbing to controls and color alone is not used to convey information.</p> <p>A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>As described in <b>1.1.1 Non-text Content</b>, some essential content is hidden from screen reader users, and some images are without descriptive textual alternatives.</li> <li>As described in <b>1.4.1 Use of Color</b>, in some cases, the current step in the process is indicated only through color.</li> </ul>





Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>As described in <b>1.4.5 Images of Text</b> there is an image which contains information that is not present in adjacent text.</li> </ul>
302.3 Without Perception of Color	Partially Supports	<p>thePoint is operable by users without perception of color and provides functional support with color-altering assistive technologies. Sufficient color contrast is provided throughout. In most cases, color alone is not used to communicate information.</p> <p>A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> <li>As described in <b>1.4.1 Use of Color</b>, in some cases, the current step in the process is indicated only through color.</li> </ul>
302.4 Without Hearing	Supports	thePoint is operable by users without hearing.
302.5 With Limited Hearing	Supports	thePoint is operable by users with limited hearing.
302.6 Without Speech	Supports	thePoint is operable by users without speech.
302.7 With Limited Manipulation	Partially Supports	<p>Many sections of thePoint are operable by users with limited manipulation and provide functional support with the keyboard. In most cases, form controls are programmatically labeled. A link to bypass repetitive navigation is present, a highly visible programmatic focus indication is present when tabbing to most controls, and keyboard focus is not trapped in any page. The focus order of most pages is logical. However, in other cases, access to users with limited manipulation is prohibited by the inaccessibility of controls and content.</p> <p>A rating of Partially Supports has been given for the following reasons:</p>







Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>As described in <b>2.1.1 Keyboard</b>, controls and interactive content are not all navigable solely using the keyboard.</li> <li>As described in <b>2.4.3 Focus Order</b>, keyboard focus is not always appropriately managed.</li> <li>As described in <b>2.4.7 Focus Visible</b>, some buttons do not display a visible indication of focus.</li> <li>As described in <b>3.2.2 On Input</b>, some form fields unexpectedly change page content on input.</li> </ul>
302.8 With Limited Reach and Strength	Partially Supports	<p>Many sections of thePoint are operable by users with limited reach and strength and provide functional support with the keyboard. In most cases, form controls are programmatically labeled. A link to bypass repetitive navigation is present, a highly visible programmatic focus indication is present when tabbing to most controls, and keyboard focus is not trapped in any page. The focus order of most pages is logical. However, in other cases, access to users with limited reach and strength is prohibited by the inaccessibility of controls and content.</p> <p>A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>As described in <b>2.1.1 Keyboard</b>, controls and interactive content are not all navigable solely using the keyboard.</li> <li>As described in <b>2.4.3 Focus Order</b>, keyboard focus is not always appropriately managed.</li> </ul>





Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>As described in <b>2.4.7 Focus Visible</b>, some buttons do not display a visible indication of focus.</li> <li>As described in <b>3.2.2 On Input</b>, some form fields unexpectedly change page content on input.</li> </ul>
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	<p>thePoint is operable by users with limited language, cognitive, and learning abilities. Most pages have meaningful titles, navigation is consistent, and headings and labels accurately describe content. Form errors are visually identifiable and provide suggestions where appropriate, and a method is provided for confirming information before finalizing the submission of financial transactions. Tooltips have been provided throughout the site to clarify terminology.</p> <p>A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> <li>As described in <b>2.4.2 Page Titled</b> certain pages contain more than one &lt;title&gt; element.</li> <li>As described in <b>2.4.4 Link Purpose (In Context)</b>, some link texts are not meaningful within context.</li> <li>As described in <b>3.2.4 Consistent Identification</b> error messages are handled inconsistently throughout the site.</li> <li>As described in <b>3.3.2 Labels or Instructions</b>, some form fields and controls lack explicitly associated labels or accessible names.</li> </ul>





Chapter 4: Hardware

Notes: Not Applicable

Chapter 5: Software

Notes: Not Applicable

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b>602 Support Documentation</b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Applicable – Not Tested	
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Applicable – Not Tested	
<b>603 Support Services</b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – Not Tested	
603.3 Accommodation of Communication Needs	Applicable – Not Tested	

