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To utilize the full feature set of this platform and digital products, you must have access to the Internet, an up-to-date browser, and a minimum of 4Gb of RAM. The versions of browsers and operating systems listed below represent the minimum system requirements to support all products accessed on thePoint, as of the revision date indicated above.

Browser	Browser Version	Operating System
Microsoft Edge	Most current	Windows 10 and later
Google Chrome	Most current	Windows 8.1 and later Mac OS X 10.10 and later
Apple Safari	Most current	Mac OS X 10.10 and later

Internet Explorer is not compatible with Lippincott Clinical Experience. Firefox is not compatible with Virtual Simulations, or CoursePoint+.

Next Generation vSim for Nursing

Browser	Browser Version	Operating System
Microsoft Edge	Most current	Windows 10 (64 bit), and later
Google Chrome	Most current	Windows 10 (64 bit), and later MacOS 11 and later
Apple Safari	Most current	MacOS 11 and later
Google Chrome for browsing (App only)	Most current	Chrome OS IOS Android
Apple Safari for browsing (App only)	Most current	IOS
PC		
OS	Windows 10, Windows 11 (64-bit)	
Browser (latest)	Chrome, Edge	
CPU	Intel Core (i5 or better)	
GPU	UHD 630 or better	
RAM	8 GB or more	
Screen resolution	1024x768	
Processor requirements	Minimum i5	
Internet download speed	15 Mbps	
Internet upload speed	1 Mbps	
Recommended models	Any model CPU min. Intel Core i5	
MAC		
OS	macOS 12, macOS 13	
Browser (latest)	Chrome, Safari	
CPU	Intel Core (i5 or better)	
GPU	UHD 630 or better	

VRAM for GPU	1 GB
RAM	8 GB or more
Screen resolution	1024x768
Processor requirements	Minimum i5
Internet download speed	15 Mbps
Internet upload speed	1 Mbps
Recommended models	MacBook Air 2018+, MacBook Pro 2018+, MacBook 2017
iPad	
OS	iPadOS 15, iPadOS16
Browser (latest)	Chrome, Safari
CPU	N/A
GPU	N/A
VRAM for GPU	1 GB
RAM	3 GB or more (Apple does not reveal amount of RAM in their official specs, therefore, we have listed all supported models here).
Recommended models	iPad 9+, iPad Pro, iPad Air 3+, iPad Mini 5+
Android	
OS	Android 12, Android 13
Browser (latest)	Chrome
CPU	N/A
GPU	N/A
RAM	4 GB or more
Recommended models	Samsung Galaxy Tab S6 /S8 (Lite), Google Pixel Tablet, Lenovo Tab M10 Plus
Chromebook	
OS	Chromium OS 100+
Browser (latest)	Chrome
CPU	Intel Core (i3 or better)
GPU	UHD 600 or better
RAM	4 GB or better
Recommended models	Google Pixelbook Go, Acer Chromebook Spin 713, Samsung's Galaxy Chromebook 4, Lenovo Chromebook Duet 5, Lenovo ThinkPad C14 Chromebook

Cookies

If you filter cookies, you must allow session cookies. JavaScript must also be enabled. (In most browsers, cookies and Javascript are enabled by default).

- [How to enable Javascript](#)
- [How to enable cookies](#)

vrClinicals for Nursing

PC/MAC/Laptops	
PC OS	Windows 10, Windows 11 (64-bit)
MAC OS	macOS 12, macOS 13
Browser (latest)	Chrome, Edge
CPU	Intel Core (i5 or better)
GPU	Discrete UHD620 or newer
VRAM for GPU	2 GB
RAM	8 GB or more
Processor requirements	Minimum i5
Internet download speed	30 Mbps

Not currently supported on tablet devices.

Lippincott Ready for NCLEX

PC/MAC/Laptops	
PC OS	Windows 10, Windows 11 (64-bit)
MAC OS	macOS 12 or later
Browser (latest)	Chrome, Edge, Safari
CPU	Intel Core (i5 or better)
GPU	Discrete UHD620 or newer
VRAM for GPU	2 GB
RAM	8 GB or more
Processor requirements	Minimum i5
Internet download speed	30 Mbps

Not currently supported on tablet devices or Chromebooks.

Requires download of Lippincott's version of Respondus LockDown Browser. The link for end-user download can be found in the student version of the product. Note that Lippincott's version of LockDown Browser can be installed and run successfully on a device that also has other versions of Respondus. Further note that other versions of Respondus will not be able to load the exams in Lippincott Ready for NCLEX.

Lippincott's version of Respondus LockDown Browser is also available as a MSI file for a managed devices in a computer lab or testing center. The link to download can be found on this page:

<https://wkhlp.my.site.com/LippincottOnlineHelpCenter/s/article/Managed-Installation-for-Lippincott-Ready-for-NCLEX-Secure-Browser>

You will need to contact Tech Support (see info later in this document) for the password.

Lippincott's version of Respondus LockDown Browser cannot be run on a virtual machine (VM) at this time.

Lippincott Clinical Experiences

The simulations used in Lippincott Clinical Experiences are based on the Unity 3D engine, which will run in Chrome, Edge, and Safari browsers in Windows, and Chrome and Safari in MacOS. LCE will not work on smart phones, iPads, Android tablets, or other mobile devices.

Technical Support Assistance

If you require any assistance with Wolters Kluwer or Lippincott products, or have questions about product registration or activation, contact our technical support team whenever you need help. 1-800-468-1128 or email at techsupp@lww.com.