

thePoint is the one-stop source for the Wolters Kluwer content and tools students need to study more effectively, score higher on exams, and prepare for the working world after graduation.

To utilize the full feature set of this platform and digital products, you must have access to the Internet, an up-to-date browser, and a minimum of 4Gb of RAM. The versions of browsers and operating systems listed below represent the minimum system requirements to support all products accessed on thePoint, as of the revision date indicated above.

Browser	Browser Version	Operating System
Microsoft Edge	Most current	Windows 10 and later
Google Chrome	Most current	Windows 8.1 and later Mac OS X 10.10 and later
Apple Safari	Most current	Mac OS X 10.10 and later

Internet Explorer is not compatible with Lippincott Clinical Experience. Firefox is not compatible with Virtual Simulations, or CoursePoint+.

Next Generation vSim for Nursing

PC	
OS	Windows 10, Windows 11 (64-bit)
Browser (latest)	Chrome, Edge
RAM	8 GB or more
Processor requirements	Modern processor (Intel i3 or better recommended)
MAC	
OS	Most recent or previous mac OS version
Browser (latest)	Chrome, Safari
RAM	8 GB or more
Processor requirements	Minimum i5
iPad (vSim app installation required)	
OS	Most recent or previous iPad OS version
Browser (latest)	Chrome, Safari
RAM	3 GB or more
Access method	Download app from Apple App Store
Android (vSim app installation required)	
OS	Most recent or previous Android version
Browser (latest)	Chrome
RAM	4 GB or more
Access method	Download app from Google Play Store
Recommended screen size	10-inch screen or larger for best experience
Chromebook	
OS	Most recent or previous Chrome OS version

Browser (latest)	Chrome
CPU	Intel Core (i3 or better)
RAM	4 GB or better

Cookies

If you filter cookies, you must allow session cookies. JavaScript must also be enabled. (In most browsers, cookies and Javascript are enabled by default).

- [How to enable Javascript](#)
- [How to enable cookies](#)



SYSTEM REQUIREMENTS

vrClinicals for Nursing

PC/MAC/Laptops	
PC OS	Windows 10, Windows 11 (64-bit)
MAC OS	macOS 12, macOS 13
Browser (latest)	Chrome, Edge
CPU	Intel Core (i5 or better)
GPU	Discrete UHD620 or newer
VRAM for GPU	2 GB
RAM	8 GB or more
Processor requirements	Minimum i5
Internet download speed	30 Mbps

Not currently supported on tablet devices.

Lippincott Ready for NCLEX

PC/MAC/Laptops	
PC OS	Windows 10, Windows 11 (64-bit)
MAC OS	macOS 12 or later
Browser (latest)	Chrome, Edge, Safari
CPU	Intel Core (i5 or better)
GPU	Discrete UHD620 or newer
VRAM for GPU	2 GB
RAM	8 GB or more
Processor requirements	Minimum i5
Internet download speed	30 Mbps

Secure exams can be taken on iPads and Chromebooks.

Requires download of Lippincott's version of Respondus LockDown Browser. The link for end-user download can be found in the student version of the product. Note that Lippincott's version of LockDown Browser can be installed and run successfully on a device that also has other versions of Respondus. Further note that other versions of Respondus will not be able to load the exams in Lippincott Ready for NCLEX.

Lippincott's version of Respondus LockDown Browser is also available as a MSI file for a managed devices in a computer lab or testing center. The link to download can be found on this page:

<https://wkhlp.my.site.com/LippincottOnlineHelpCenter/s/article/Managed-Installation-for-Lippincott-Ready-for-NCLEX-Secure-Browser>

You will need to contact Tech Support (see info later in this document) for the password.

Lippincott's version of Respondus LockDown Browser cannot be run on a virtual machine (VM) at this time.

Lippincott Clinical Experiences

The simulations used in Lippincott Clinical Experiences are based on the Unity 3D engine, which will run in Chrome, Edge, and Safari browsers in Windows, and Chrome and Safari in MacOS. LCE will not work on smart phones, iPads, Android tablets, or other mobile devices.

Technical Support Assistance

If you require any assistance with Wolters Kluwer or Lippincott products, or have questions about product registration or activation, contact our technical support team whenever you need help. 1-800-468-1128 or email at techsupp@lww.com.